Version: 5.0 Date: 01 February 2016

Part	Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
Mary   Company	Reference			Data Type			
The second secon			DispPartA-2			LIKIKOOSO	ii 49A \ 300 then must be omitted
West   Processing Company			Table 4 On an adopt the Fave IF00		'	ERR0050	
The second content of the content							
Test				Table 41 and Olaiman Olai			
March   Marc	50	Current accounts	CurrentAccounts	Table4LessClaims5tr	Conditional: the total is mandatory only if another element in the row	ERR0050	If (50R:50N) are not completed then must be omitted
1985   Control of the Control of t	504	T. ( )	T	LID		LITTOOOO	in (SOB.SON) are not completed then must be offitted
Marie and for control of the contr	50A	lotal	lotai		50A must be the total of all entries in the row.		
						ERR0030	50A = SUM (50B:50N)
Column				IntDee			
15   15   15   15   15   15   15   15							
Section   Sect							
Page							
Manuscanter and manuses							
Section   Control   Cont				IntPos			
Oncolor   Proposed   Code   Proposed   Pro				IntPos			
American	50J		Delays				
	50K			IntPos			
Open				ladDa a			
Description				IntPos			
Self-Conference of the conference of the confere				IntPos			
Security Controlled Co	51						
Part	50		0 1 5	T.11.4' 01 : 0:			Repeat definitions Table 4 Row 50, including validation rules
Security S	52	Overdrafts	Overdrafts	lable4LessClaimsStr			Paneat definitions Table 4 Pay 50 including validation rules
See along Private grows don't below to Control of the Control of See along Private grows don't below to Control of See along Private grows don't b	53	Packaged accounts	PkaAccounts	Table4LessClaimsStr			Repeat definitions Table 4 Row 50, including validation rules
Secretar processing plant   Secretar   Sec		. working our dovourito	i ng/ tootalito	Table /Ecoodialificoti			Repeat definitions Table 4 Row 50, including validation rules
Series Annual Processor Control Series Series Control Series Contr	54	Savings (including ISAs)	Savings	Table4LessClaimsStr			
Productions of the table an expension of the table and table and the table and table a							Repeat definitions Table 4 Row 50, including validation rules
Total  To	55						
Solve Total  America, sating and emerapting  America, sating and emerapting  America, sating and emerapting  Total  Total	55X	Product/service	OtherProductServices	Str100	Conditional: the total is mandatory only if another element in the row	ERROOSO	If (55R:55N) are not completed then must be omitted
See Need Colors (alling and extranging)  An Selfative Annies (all parties annies)  An Selfative Annies (alling and extranging)  An Selfative Annies (alling annies)  An Selfative Annies (alling an						LIKIKOOSO	ii (335.3314) are not completed then must be offlitted
Advisor, selling and arranger growth arranger	55A	Iotal	lotal	IntPos			
Usus place and control of the contro						ERR0030	55A = SUM (55B:55N)
Sec				IntDee			
Internation, name of branges or granket preferences							
Performance Inferiors Object (sections) Product performance Inferiors Object (sections) Object (inferiors) O							
Disclands   Disc							
Second administration of the control coloring predictions   Final Second Seco							
Fros Implies Description of Fr				IntPos			
Delays / Immessates Order-General administrationer service Order-General Administration in Propose Order-General Administration in Propose Order-General Administration in Propose Order-General Administration in Propose Order-General Administration in Column A. Service of the International Administration in Column B. Service of the International Column				IntPos			
Arrears related Arrears (100 Arrears 100 A							
Arrear related				IntPos			
Other				IntDee			
Other   Other   Other   ImPos   Impo				IntPos			
Table   Banking and credit cards				IntPos			
Sell to Sell   Importance   I	56						
Unsultable advice	56A			IntPos	56A must be the total of all entries in column A.	ERR0030	56A = SUM(50A+51A+52A+53A+54A+55A)
Disputes Ampfords				IntDoo	56P must be the total of all entries in solume P	EDD0020	56B - SLIM/50B+51B+52B+52B+54B+55B)
Disputes over sums / charges or product performance   Disputes And Products							
Disputes over sums / charges   Disputes over sums / charges   Disputes over sums / charges   ERR003   SoE = SUM(50F+51F+52F+53E+54F+55F)				1111 00	The state of the tests of the original original or		
Disclosure   InfPos   S66 must be the total of all entries in column G.   ERR030   566 = \$UM(50G+51G+52G+53G+54G+55G)	56E	Disputes over sums / charges	Disputes				
AdminAndService   AdminAndService   Selevate IntPos   Selevate I							
Errors Int following instructions   Errors   IntPos   561 must be the total of all entries in column 1.   ERR0030   561 = SUM(501+511+521+541+551)				INTPOS	DOG THUST DE THE TOTAL OF All ENTRIES IN COLUMN G.	EKKUU3U	20G = SUM(SUG+STG+SZG+S3G+S4G+S5G)
Delays InfPos 56J must be the total of all entries in column J. ERR0030 56J = SUM(50J+51J+52J+53J+54J+55J) Delays Immescales Other general admin/customer service FR0030 56K = SUM(50V+51I+52J+53J+54J+55J) Delays Immescales Delays InfPos 56J must be the total of all entries in column K. ERR0030 56K = SUM(50V+51I+52J+53J+54J+55K) Delays Immescales Delays InfPos 56J must be the total of all entries in column K. ERR0030 56K = SUM(50V+51I+52J+53J+54J+55K) Delays Immescales Delays Immescale Indication Impession Dolumn K. ERR0030 56K = SUM(50N+51N+52M+55M+56M) Delays Immescales Delays Imme	56I			IntPos	56I must be the total of all entries in column I.	ERR0030	56I = SUM(50I+51I+52I+53I+54I+55I)
Other General admin/customer service  Other General admin/customer service  Arrears related  Arrears related  Arrears related  Arrears related  Other  Other  Other  Other  Other  Other  Other  Arrears Pleated  Sex Sum(50K+51K+52K+53K+54K+55K)  Arrears related  Other  Other  Other  Other  Other  Other  Arrears Pleated  Sex Sum(50K+51K+52K+53K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+53K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+53K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+53K+54K+55K)  Sex Sum(50K+51K+52K+53K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+53K+54K+55K)  Sex Sum(50K+51K+52K+53K+54K+55K)  Sex Sum(50K+51K+52K+53K+54K+55K)  Find a subsequent or subsequent or subsequent charge  Sex Sum(50K+51K+52K+53K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+54K+55K)  ERR0030  Sex Sum(50K+51K+52K+54K+55K+5K+5K+5K+5K+5K+5K+5K+5K+5K+5K+5K+5	56J						56J = SUM(50J+51J+52J+53J+54J+55J)
Arrears leated Arrears leated IntiPos 56M must be the total of all entries in column M. ERR0030 56M = SUM(50M+51M+52M+53M+54M+55M)  Other Other IntPos 56M must be the total of all entries in column M. ERR0030 56M = SUM(50M+51M+52M+53M+54M+55M)  Other Other IntPos 56M must be the total of all entries in column N. ERR0030 56N = SUM(50M+51M+52M+53M+54M+55M)  For Equity Felease Equity Felease Table4LessClaimsStr Equity Felease Frowide details below Other Regelated finitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 50, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Page at definitions Table 4 Row 55, including validation rules Pa	56K		OtherGen	IntPos	56K must be the total of all entries in column K.	ERR0030	56K = SUM(50K+51K+52K+53K+54K+55K)
Other Other Other Other IntPos S6N must be the total of all entries in column N. ERR030 S6N = SUM(50N+51N+52N+53N+54N+55N)  For to 62 Home finance Home finance Fequity Release Fequity Releas				IntDoo	ESM must be the total of all entries in solume A4	EDDOOSO	ECM - CLIM/EOM+E4M+E2M+E2M+E4M+EEM)
Other Other IntPos 56N must be the total of all entries in column N. ERR030 56N = SUM(50N+51N+52N+53N+54N+55N)  From the finance Equity release EquityRelease Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  Beguity release Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  Second and subsequent charge Second and subsequent charge Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  Other regulated home finance products - Please provide details below Other UnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Other unregulated home finance products - Please provide details below Other UnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules				INTPOS	polyi must be the total of all entries in column M.	EKKUU3U	INICC+INICC+INICC+INICC+INICC+INICC-INIUC)
For to 62 Home finance EquityRelease EquityRelease Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  For the finance Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  For the finance Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  For the finance Products - Please provide details below OtherRegHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  For the finance Products - Please provide details below OtherUnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Products - Please provide details below OtherUnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  For the finance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules				IntPos	56N must be the total of all entries in column N.	ERR0030	56N = SUM(50N+51N+52N+53N+54N+55N)
Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 50, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 55, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rules   Repeat definitions Table 4 Row 56, including validation rule		Home finance	HomeFinance				
Impaired Credit Impaired Credit Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules  Second and subsequent charge Second And subsequent charge Second Repeat definitions Table 4 Row 50, including validation rules  Other regulated home finance products - Please provide details below OtherRegHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Other unregulated home finance products - Please provide details below OtherUnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Other unregulated home finance products - Please provide details below OtherUnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Total home finance Table4LessClaimsStr Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 56, including validation rules  Repeat definitions Table 4 Row 56, including validation rules	57	Equity release	EquityRelease	Table4LessClaimsStr			
Second and subsequent charge Second and subsequent charge Second Charge Table4LessClaimsStr  Other regulated home finance products - Please provide details below Other unregulated home finance products - Please provide details below Other unregulated home finance products - Please provide details below Other Unregulated home finance products - Please provide details below Other Unregulated home finance products - Please provide details below Other Unregulated home finance products - Please provide details below Other Unregulated home finance Table4XLessClaimsStr  Repeat definitions Table 4 Row 55, including validation rules Repeat definitions Table 4 Row 55, including validation rules  Table4LessClaimsStr  Repeat definitions Table 4 Row 55, including validation rules Repeat definitions Table 4 Row 55, including validation rules Repeat definitions Table 4 Row 56, including validation rules	59	Impaired credit	Impaired Credit	Table4LessClaimsCtr			Repeat definitions Table 4 Row 50, including validation rules
Second and subsequent charge Second And subsequent charge Second Charge Table4LessClaimsStr Repeat definitions Table 4 Row 50, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 56, including validation rules Charge Table4XLessClaimsStr Repeat definitions Table 4 Row 56, including validation rules Charge Table4XLessClaimsStr	30	impaneu deuit	impaireu Greuit	Table4LessOlalMSS(F			Repeat definitions Table 4 Row 50 including validation rules
Repeat definitions Table 4 Row 50, including validation rules  60 Other regulated home finance products - Please provide details below  Control unregulated home finance products - Please provide details below  Other UnregHomeFinance  Table4XLessClaimsStr  Table4XLessClaimsStr  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 55, including validation rules  Repeat definitions Table 4 Row 56, including validation rules	59	Second and subsequent charge	SecondCharge	Table4LessClaimsStr			Tropost domination rabio 1110W ou, including validation rules
Repeat definitions Table 4 Row 55, including validation rules  61 Other unregulated home finance products - Please provide details below  Control from the finance of the f							Repeat definitions Table 4 Row 50, including validation rules
61 Other unregulated home finance products - Please provide details below OtherUnregHomeFinance Table4XLessClaimsStr Repeat definitions Table 4 Row 55, including validation rules 62 Total home finance TotalHomeFinance Table4LessClaimsStr Repeat definitions Table 4 Row 56, including validation rules 63 Repeat definitions Table 4 Row 56, including validation rules 64 Repeat definitions Table 4 Row 56, including validation rules	60	Other regulated home finance products - Please provide details below	OtherRegHomeFinance	Table4XLessClaimsStr			Devide City of Table De Table City City City City City City City City
Repeat definitions Table 4 Row 55, including validation rules  62 Total home finance Table4LessClaimsStr Repeat definitions Table 4 Row 56, including validation rules  Repeat definitions Table 4 Row 56, including validation rules	61	Other unrequiated home finance products. Please provide details below	Other InregHome Finance	Table/IVI occClaimsCtr			Repeat definitions Table 4 Row 55, including validation rules
62 Total home finance Table4LessClaimsStr Stream Repeat definitions Table 4 Row 56, including validation rules	01	Other unregulated nome imance products - Please provide details below	Otheroniegnomermance	Table4ALessOldIMSST			Repeat definitions Table 4 Row 55 including validation rules
Repeat definitions Table 4 Row 56, including validation rules	62	Total home finance	TotalHomeFinance	Table4LessClaimsStr			
63 to // Insurance & pure protection InsPureProtection							Repeat definitions Table 4 Row 56, including validation rules
	63 to 77	Insurance & pure protection	InsPureProtection				

Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
63	Property	Property	Table4LessClaimsStr			
63A	Total	Total	IntPos	Conditional: the total is mandatory only if another element in the row is also completed, otherwise must not be completed. 63A must be the total of all entries in the row excluding claims.		If (63B:63O) are not completed then must be omitted
63B to 63C	Advising, selling and arranging	AdvSellArr			ERR0030	63A = SUM (63B:63N)
63B	Unsuitable advice	Unsuitable	IntPos			
63C	Unclear guidance / arrangement	Unclear	IntPos			
63E to 63G 63E	Information, sums/ charges or product performance Disputes over sums / charges	Disputes And Products Disputes	IntPos			
63F	Product performance / features	Performance	IntPos			
63G	Product disclosure information	Disclosure	IntPos			
63I to 63K 63I	General admin/ customer service Errors / not following instructions	AdminAndService Errors	IntPos			
63J	Delays / timescales	Delays	IntPos			
63K 63M	Other general admin/customer service  Arrears Related	OtherGen ArrearsRelated	IntPos			
63M	Arrears related	Arrears	IntPos			
63N	Other	OtherRelated				
63N 63O	Other Claims	Other ClaimsRelated	IntPos			
63O	Number of complaints in columns B to N which are claims related	Claims	IntPos			
64	Motor & transport	MotorTransport	Table4Str			Developed the Table 4Developed
65	Travel	Travel	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
66	Pet	Pet	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
00						Repeat definitions Table 4 Row 63, including validation rules
67	Warranty	Warranty	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
68	Assistance	Assistance	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
69	Medical/health	MedicalHealth	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
70	General insurance packaged multi products	GIPkgMP	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
71	Other general insurance - Please provide details below	OtherGI	Table4XStr			Repeat definitions Table 4 Row 63, including validation rules
71X	Product/service	OtherProductServices	Str100			
71A	Total	Total	IntPos	Conditional: the total is mandatory only if another element in the row is also completed, otherwise must not be completed. 71A must be the total of all entries in the row excluding claims.	ERR0050 ERR0030	If (71B:71O) are not completed then must be omitted  71A = SUM (71B:71N)
71B to 71C	Advising, selling and arranging	AdvSellArr			2.1.10000	The som (Fish N)
71B 71C	Unsuitable advice Unclear guidance / arrangement	Unsuitable Unclear	IntPos IntPos			
	Information, sums/ charges or product performance	DisputesAndProducts	IIIIFOS			
71E	Disputes over sums / charges	Disputes	IntPos			
71F 71G	Product performance / features Product disclosure information	Performance Disclosure	IntPos IntPos			
71I to 71K	General admin/ customer service	AdminAndService	1111 03			
71I 71J	Errors / not following instructions	Errors	IntPos			
715 71K	Delays / timescales Other general admin/customer service	Delays OtherGen	IntPos IntPos			
71M	Arrears Related	ArrearsRelated				
71M 71N	Arrears related Other	Arrears OtherRelated	IntPos			
71N	Other	Other	IntPos			
710	Claims	ClaimsRelated				
710 72	Number of complaints in columns B to N which are claims related Payment protection insurance	Claims PPI	IntPos Table4Str			
12	a syment protection insurance	111	Table+Gu			Repeat definitions Table 4 Row 63, including validation rules
73	Income protection and other accident, sickness and unemployment	IncomeProtection	Table4Str			
74	Whole of life/term assurance/critical illness	AssuranceCriticalIllness	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
75	Protection packaged multi products	ProtectionPkgMP	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
76		<u> </u>				Repeat definitions Table 4 Row 63, including validation rules
76	Other pure protection - Please provide details below	OtherPureProtection	Table4XStr			Repeat definitions Table 4 Row 71, including validation rules
77	Total insurance & pure protection	TotalInsPureProtection	Table4Str	77A must be the total of all entries in column A.	ERR0030	77A =
77A	Total	Total	IntPos			SUM(63A+64A+65A+66A+67A+68A+69A+70A+71A+72A+73A+74A+75A+7
77B to 77C	Advising, selling and arranging	AdvSellArr				
77B	Unsuitable advice	Unsuitable	IntPos		ERR0030	77B = SUM(63B+64B+65B+66B+67B+68B+69B+70B+71B+72B+73B+74B+75B+7 6B)
77C	Unclear guidance / arrangement	Unclear	IntPos	77C must be the total of all entries in column C.	ERR0030	77C = SUM(63C+64C+65C+66C+67C+68C+69C+70C+71C+72C+73C+74C+75C+76C)
77E to 77G	Information, sums/ charges or product performance	DisputesAndProducts		77E must be the total of all authors in calling a	EDDOOO	775 -
77E	Disputes over sums / charges	Disputes	IntPos		ERR0030	77E = SUM(63E+64E+65E+66E+67E+68E+69E+70E+71E+72E+73E+74E+75E+7 6E)
775	Dradical and formation of factors		1.10	77F must be the total of all entries in column F.	ERR0030	77F = SUM(63F+64F+65F+66F+67F+68F+69F+70F+71F+72F+73F+74F+75F+76
77F	Product performance / features	Performance	IntPos		<u> </u>	[F]

Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
				77G must be the total of all entries in column G.	ERR0030	77G =
77G	Product disclosure information	Disclosure	IntPos			SUM(63G+64G+65G+66G+67G+68G+69G+70G+71G+72G+73G+74G+75G +76G)
77I to 77K	General admin/ customer service	AdminAndService				
771	Errors / not following instructions	Errors	IntPos	77I must be the total of all entries in column I.  77J must be the total of all entries in column J.	ERR0030 ERR0030	77  = SUM(63 +64 +65 +66 +67 +68 +69 +70 +71 +72 +73 +74 +75 +76 )
77J	Delays / timescales	Delays	IntPos			SUM(63J+64J+65J+66J+67J+68J+69J+70J+71J+72J+73J+74J+75J+76J)
				77K must be the total of all entries in column K.	ERR0030	77K =   SUM(63K+64K+65K+66K+67K+68K+69K+70K+71K+72K+73K+74K+75K+7
77K 77M	Other general admin/customer service  Arrears related	OtherGen ArrearsRelated	IntPos			6K)
/ / IVI	Aireas icialeu	Aireaisiveialeu		77M must be the total of all entries in column M.	ERR0030	77M =
77M	Arrears related	Arrears	IntPos			SUM(63M+64M+65M+66M+67M+68M+69M+70M+71M+72M+73M+74M+75 M+76M)
	Other	OtherRelated		77N much be the detail of all patrice in patrices in	EDDOOO	
				77N must be the total of all entries in column N.	ERR0030	77N =   SUM(63N+64N+65N+66N+67N+68N+69N+70N+71N+72N+73N+74N+75N+
77N 77O	Other Claims	Other ClaimsRelated	IntPos			76N)
110	Statis	Gamerada		77O must be the total of all entries in column O.	ERR0030	770 =
770	Number of complaints in columns B to N which are claims related	Claims	IntPos			SUM(630+640+650+660+670+680+690+700+710+720+730+740+750   +760)
70.100	December 1 and 1 a	D D		Total claims cannot be greater than the total number of complaints.	ERR0040	770 < 77A
78 to 88 78	Decumulation & pensions Workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	DecumPens WorkplacePP	Table4Str			
70	Non-workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	NonWorkplacePP	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
10						Repeat definitions Table 4 Row 63, including validation rules
80	Trust based pensions (e.g. Occupational and DB)	TrustBasedPens	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
81	Pensions packaged multi products	PensPkgMP	Table4Str			
82	Other pensions - Please provide details below	OtherPens	Table4XStr			Repeat definitions Table 4 Row 63, including validation rules
83	Annuities (including enhanced and impaired)	Annuities	Table4Str			Repeat definitions Table 4 Row 71, including validation rules
						Repeat definitions Table 4 Row 63, including validation rules
84	Drawdown and UFPLS	DrawdownUFPLS	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
85	Third way products (e.g. investment linked, variable, fixed term)	ThirdWayProducts	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
86	Decumulation packaged multi products	DecumPkgMP	Table4Str			
87	Other decumulation - Please provide details below	OtherDecum	Table4XStr			Repeat definitions Table 4 Row 63, including validation rules
00						Repeat definitions Table 4 Row 71, including validation rules
88	Total decumulation & pensions	TotalDecumPens	Table4Str			Repeat definitions Table 4 Row 77, including validation rules
89 to 104 89	Investments Investment bonds	Inv InvBonds	Table4Str			
00						Repeat definitions Table 4 Row 63, including validation rules
90	Endowments	Endowments	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
91	ISAs (where investment held)	ISAs	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
92	Investment trusts	InvTrusts	Table4Str			
93	Unit trusts/OEICs	UnitTrustsOEICs	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
04	Structured products	StructuredProducts	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
34	·					Repeat definitions Table 4 Row 63, including validation rules
95	ETPs	ETPs	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
96	Discretionary management services	DiscretionaryMgmtServices	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
97	Non-discretionary management services	NonDiscretionaryMgmtServices	Table4Str			
98	Platforms	Platforms	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
00	Crowdfunding / Peer to Peer	CrowdfundingPeerToPeer	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
99	Crowdrunding / Peer to Peer	· ·	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
100	FX/CFD/Spreadbetting	FX-CFD-Spreadbetting	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
101	UCITS	UCITS	Table4Str			
102	Investment packaged multi products	InvPkgMP	Table4Str			Repeat definitions Table 4 Row 63, including validation rules
103	Other investment products/funds - Please provide details below	OtherInvProdFunds	Table4XStr			Repeat definitions Table 4 Row 63, including validation rules
						Repeat definitions Table 4 Row 71, including validation rules
104	Total Investments	Totallnv	Table4Str			Repeat definitions Table 4 Row 77, including validation rules
105 to 150	Table 5	Tables CleandCreater TavelS00		Conditional: the table must not be completed if 2A = "yes"	ERR0050	,
105 to 159	Complaints closed, upheld and redress when greater than or equal to 500 opened complaints	Table5-ClosedGreaterEqual500				
105 to 111 105	Banking and credit cards Current accounts	ClosedBankingCreditCards ClosedCurrentAccounts	Table5Str			
105A	Complaints closed within 3 days	TotalClosed3days	IntPos			
105B 105C	Complaints closed > 3 days but within 8 weeks  Complaints closed > 8 weeks	TotalClosed3daysto8weeks TotalClosedOver8weeks	IntPos IntPos			
105D	Total complaints closed	TotalComplaintsClosed TotalComplaintsUpheld	IntPos	If entered, the total of 105A to 105C must match 105D.	ERR0030	105D = SUM (105A + 105B + 105C)
105E 105F	Total complaints upheld Total redress paid for upheld complaints	TotalRedressUpheld	IntPos MonPos			

Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
105G	Total redress paid for complaints not upheld	TotalRedressNotUpheld	MonPos			
105H	Total redress paid	TotalRedressPaid	MonPos	105H must be the total of redress paid for complaints upheld and not	ERR0030	105H = SUM (105F + 105G)
106	Credit cards	ClosedCreditCards	Table5Str	upheld.		
						Repeat definitions Table 5 Row 105, including validation rules
107	Overdrafts	ClosedOverdrafts	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
108	Packaged accounts	ClosedPkgAccounts	Table5Str			Repeat definitions Table 5 Now 105, including validation rules
100			T			Repeat definitions Table 5 Row 105, including validation rules
109	Savings (including ISAs)	ClosedSavings	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
110	Other banking	ClosedOtherBanking	Table5Str			
444	Total banking and an dit sand	Tata IOI and a Develor and a series	Table 50to			Repeat definitions Table 5 Row 105, including validation rules
111 111A	Total banking and credit cards  Complaints closed within 3 days	TotalClosedBankingCreditCards TotalClosed3days	Table5Str IntPos			
111B	Complaints closed > 3 days but within 8 weeks	TotalClosed3daysto8weeks	IntPos			
111C 111D	Complaints closed > 8 weeks Total complaints closed	TotalClosedOver8weeks TotalComplaintsClosed	IntPos IntPos	If entered, the total of 111A to 111C must match 111D.	ERR0030	111D = SUM (111A + 111B + 111C)
111E	Total complaints closed  Total complaints upheld	TotalComplaintsUpheld	IntPos	111E <= 111D	ERR0040	THE - SOM (THA + THE + THE)
111F	Total redress paid for upheld complaints	TotalRedressUpheld	MonPos			
111G	Total redress paid for complaints not upheld	TotalRedressNotUpheId	MonPos	111H must be the total of redress paid for complaints upheld and not	ERR0030	111H = SUM (111F + 111G)
111H	Total redress paid	TotalRedressPaid	MonPos	upheld.	LITTOOO	11111 - 00M (1111 · 1110)
112 to 117	Home finance	ClosedHomeFinance	T. 11 TO:			
112	Equity release	ClosedEquityRelease	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
113	Impaired credit	ClosedImpairedCredit	Table5Str			
114	Cocond and subsequent oberrs	ClanadecandCharge	Table FOto			Repeat definitions Table 5 Row 105, including validation rules
114	Second and subsequent charge	ClosedSecondCharge	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
115	Other regulated home finance products	ClosedOtherRegHomeFinance	Table5Str			
116	Other unregulated home finance products	ClosedOtherUnregHomeFinance	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
110	Other unregulated nome infance products	ClosedOtheronleghomermance	าสมเยออน			Repeat definitions Table 5 Row 105, including validation rules
117	Total home finance	TotalClosedHomeFinance	Table5Str			
118 to 132	Insurance & pure protection	ClosedInsPureProtection				Repeat definitions Table 5 Row 111, including validation rules
118	Property	ClosedProperty	Table5Str			
110			T			Repeat definitions Table 5 Row 105, including validation rules
119	Motor & transport	ClosedMotorTransport	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
120	Travel	ClosedTravel	Table5Str			
101	Det	ClosedPet	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
121	Pet	ClosedPet	TableSStr			Repeat definitions Table 5 Row 105, including validation rules
122	Warranty	ClosedWarranty	Table5Str			
100	Assistance	Classed Assistance	TobloECtr			Repeat definitions Table 5 Row 105, including validation rules
123	Assistance	ClosedAssistance	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
124	Medical/health	ClosedMedicalHealth	Table5Str			
125	General insurance packaged multi products	ClosedGIPkqMP	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
120	Concrat insurance packaged main products	Closed on right	Tableson			Repeat definitions Table 5 Row 105, including validation rules
126	Other general insurance	ClosedOtherGI	Table5Str			Developed the Figure 1995 and the second transfer of the second tran
127	Payment protection insurance	ClosedPPI	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
121	T dymone protostion modification	Cloccul 11	rabioodi			Repeat definitions Table 5 Row 105, including validation rules
128	Income protection and other accident, sickness and unemployment	ClosedIncomeProtection	T TO.			
			Table5Str			Repeat definitions Table 5 Row 105, including validation rules
129	Whole of life/term assurance/critical illness	ClosedAssuranceCriticalIllness	Table5Str			Tropodi delimitorio fabile o from 100, including validation fales
100	Data for a day of a figure 1	Oleve ID at a Co Dis MD	T.11. 500			Repeat definitions Table 5 Row 105, including validation rules
130	Protection packaged multi products	ClosedProtectionPkgMP	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
131	Other pure protection	ClosedOtherPureProtection	Table5Str			
132	Total insurance & pure protection	TotalClosedInsPureProtection	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
		iotaioioseumscurectutettut	าสมเยองแ			Repeat definitions Table 5 Row 111, including validation rules
	Decumulation & pensions	ClosedDecumPens	T. 11 TO:			
133	Workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	ClosedWorkplacePP	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
134	Non-workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	ClosedNonWorkplacePP	Table5Str			
405		OlegadTy (D. 10)	T-11-50/			Repeat definitions Table 5 Row 105, including validation rules
135	Trust based pensions (e.g. Occupational and DB)	ClosedTrustBasedPens	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
136	Pensions packaged multi products	ClosedPensPkgMP	Table5Str			
137	Other pensions	ClosedOtherPens	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
131	Other pensions	CiosedOtherPeris	Tablesoff			Repeat definitions Table 5 Row 105, including validation rules
138	Annuities (including enhanced and impaired)	ClosedAnnuities	Table5Str			
139	Drawdown and UFPLS	ClosedDrawdownUFPLS	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
100	DIGWGGWII GIIU GI I EG		าสมเองแ			Repeat definitions Table 5 Row 105, including validation rules
140	Third way products (e.g. investment linked, variable, fixed term)	ClosedThirdWayProducts	Table5Str			
141	Decumulation packaged multi products	ClosedDecumPkgMP	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
171	2004 Haliation paoraged mail products		Tablesoti			Repeat definitions Table 5 Row 105, including validation rules
142	Other decumulation	ClosedOtherDecum	Table5Str			Daniel Jefallian Table F.D. 105 No. 10
						Repeat definitions Table 5 Row 105, including validation rules

Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
143	Total decumulation & pensions	TotalClosedDecumPens	Table5Str			Repeat definitions Table 5 Row 111, including validation rules
144 to 159	Investments	ClosedInv				repeat definitions Table 5 Now 111, including validation rules
144	Investment bonds	ClosedInvBonds	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
145	Endowments	ClosedEndowments	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
146	ISAs (where investment held)	ClosedISAs	Table5Str			
147	Investment trusts	ClosedInvTrusts	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
148	Unit trusts/OEICs	ClosedUnitTrustsOEICs	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
						Repeat definitions Table 5 Row 105, including validation rules
149	Structured products	ClosedStructuredProducts	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
150	ETPs	ClosedETPs	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
151	Discretionary management services	ClosedDiscretionaryMgmtServices	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
152	Non-discretionary management services	ClosedNonDiscretionaryMgmtServices	Table5Str			
153	Platforms	ClosedPlatforms	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
154	Crowdfunding / Peer to Peer	ClosedCrowdfundingPeerToPeer	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
		3 · · · · · · · · · · · · · · · · · · ·				Repeat definitions Table 5 Row 105, including validation rules
155	FX/CFD/Spreadbetting	ClosedFX-CFD-Spreadbetting	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
156	UCITS	ClosedUCITS	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
157	Investment packaged multi products	ClosedInvPkgMP	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
158	Other investment products/funds	ClosedOtherInvProdFunds	Table5Str			
159	Total Investments	TotalClosedInv	Table5Str			Repeat definitions Table 5 Row 105, including validation rules
	Table 6			Conditional: the table must not be completed if 2A = "yes"	ERR0050	Repeat definitions Table 5 Row 111, including validation rules
160 to 223	Contextualisation metrics when greater than 500 total opened complaints	Table6-ContextualisationGreaterEqual500		Soliditional. the table made not be completed in 271 year		
160 to 166 160	Banking and credit cards  Current accounts	ContextualBankingCreditCards ContextualCurrentAccounts	AccStr			
160A	Provision (at reporting period end date) Number of Accounts	ProvisionAcc	IntPos			
161	Credit cards	ContextualCreditCards	AccStr			
162	Savings (including ISAs)	ContextualSavings	AccStr			
163	Other banking	ContextualOtherBanking	AccStr			
164	Total banking and credit cards	ContextualTotalBankingCreditCards	AccStr			
		, and the second			ERR0050	
164A	Provision (at reporting period end date) Number of Accounts	ProvisionAcc	IntPos	otherwise must be omitted. 164A = SUM(160A+161A+162A+163A)	ERR0030	164A = SUM(160A:163A)
165	of which have overdraft facility Provision (at reporting period end date)	ContextualTotalOverdrafts	AccStr			
165A 166	Number of Accounts of which are packaged accounts	ProvisionAcc  ContextualTotalPkgAccounts	IntPos AccStr			
166A	Provision (at reporting period end date)	ProvisionAcc	IntPos			
167	Number of Accounts Banking contextualised	ContextualisedBankingPer1000	AccPer1000Str			
107	Number of complaints opened per 1000 accounts	ContextualisedbarkingPer1000	Acceptionosti	Conditional: If 164A greater than 0 then must be completed, otherwise	ERR0050	
167A	Provision (at reporting period end date) Number of Accounts	ProvisionAccPer1000	Float2	must be omitted.		
168 to 173		ContextualHomeFinance		Conditional, if completed, all entries must be in either column A or	ERR0010 ERR0050	
168	Home finance Equity release	Contextual former mande	BalSalesStr	column B - do not complete both columns.		
168A	Provision (at reporting period end date) Number of balances outstanding	ProvisionBal	IntPos			
168B	Intermediation (within the reporting period)	IntermediationSales	IntPos			
169	Number of sales Impaired credit	ContextualImpairedCredit	BalSalesStr			
170	Second and subsequent charge	ContextualSecondCharge	BalSalesStr			
171	Other regulated home finance products	ContextualOtherRegHomeFinance	BalSalesStr			
	·	·				
172	Other unregulated home finance products	ContextualOtherUnregHomeFinance	BalSalesStr			
173	Total home finance	ContextualTotalHomeFinance	BalSalesStr	Conditional: If 62A is greater than 0 then 173A or 173B must be completed, otherwise must be omitted.	ERR0050	
173A	Number of balances outstanding	ProvisionBal	IntPos	173A must be the total of all entries in column A.	ERR0030	173A = SUM(168A:172A)
173B	Number of sales Home finance contextualised	IntermediationSales	IntPos	Conditional, if completed, entry must be in either column A or column	ERR0030 ERR0050	173B = SUM(168B:172B)
174 to 175	Number of complaints opened per 1000 balances outstanding Number of complaints opened per 1000 sales	ContextualisedHomeFinancePer1000	BalSalesPer1000Str	B - do not complete both columns.		
174A	Provision (at reporting period end date)	ProvisionBalPer1000	Float2	Conditional: If 173A greater than 0 then must be completed, otherwise must be omitted.		
	Number of balances outstanding			174A = (62A/173A)*1000	ERR0010	

		XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
	Intermediation (within the reporting period) Number of sales	IntermediationSalesPer1000	Float2	Conditional: If 173B greater than 0 then must be completed, otherwise must be omitted.  175B = (62A/173B)*1000	ERR0050 ERR0010	
	Insurance & pure protection	ContextualInsPureProtection			ERR0050	
	Property	ContextualProperty	PolInForceSoldStr	Column B - do not complete boar columns.		
176A	Provision (at reporting period end date) Number of policies in force	ProvisionPolInForce	IntPos			
	Intermediation (within the reporting period) Number of policies sold	IntermediationPolSold	IntPos			
177	Motor & transport	ContextualMotorTransport	PolInForceSoldStr			
178	Travel	ContextualTravel	PolInForceSoldStr			
179 I	Pet	ContextualPet	PolInForceSoldStr			
180	Warranty	ContextualWarranty	PolInForceSoldStr			
	Assistance	ContextualAssistance	PolInForceSoldStr			
	Medical/health	ContextualMedicalHealth	PolInForceSoldStr			
183	General insurance packaged multi products	ContextualGIPkgMP	PolInForceSoldStr			
184	Other general insurance	ContextualOtherGl	PolInForceSoldStr			
185 I	Payment protection insurance	ContextualPPI	PollnForceSoldStr			
186 I	Income protection and other accident, sickness and unemployment	ContextualIncomeProtection	PolInForceSoldStr			
187	Whole of life/term assurance/critical illness	ContextualAssuranceCriticalIllness	PolInForceSoldStr			
188 I	Protection packaged multi products	ContextualProtectionPkgMP	PolInForceSoldStr			
189	Other pure protection	ContextualOtherPureProtection	PolInForceSoldStr			
190	Total insurance & pure protection	ContextualTotalInsPureProtection	PolInForceSoldStr		ERR0050	
	Number of policies in force	ProvisionPolInForce	IntPos	completed, otherwise must be omitted.  190A must be the total of all entries in column A.	ERR0030	190A = SUM(176A:189A)
	Number of policies sold Insurance & pure protection contextualised	IntermediationPolSold	IntPos	190B must be the total of all entries in column B.  Conditional, if completed, entry must be in either column A or column	ERR0030	190B = SUM(176B:189B)
191 to 192	Number of complaints opened per 1000 policies in force Number of complaints opened per 1000 policies sold	ContextualisedInsPureProtectionPer1000	PollnForceSoldPer1000Str	B - do not complete both columns.		
	Provision (at reporting period end date) Number of policies in force	ProvisionPolInForcePer1000	Float2	Conditional: If 190A greater than 0 then must be completed, otherwise must be omitted.  191A = (77A/190A)*1000	ERR0010	
	Intermediation (within the reporting period) Number of policies sold	IntermediationPolSoldPer1000	Float2	otherwise must be omitted. 192B = (77A/190B)*1000	ERR0050 ERR0010	
193 to 203	Decumulation & pensions	ContextualDecumPens		Conditional, if completed, all entries must be in either column A or column B - do not complete both columns.	ERR0050	
193	Workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	ContextualWorkplacePP	PolInForceSoldStr			
194	Non-workplace personal pensions (e.g. SIPPs, SHPs, PPPs)	ContextualNonWorkplacePP	PolInForceSoldStr			
195	Trust based pensions (e.g. Occupational and DB)	ContextualTrustBasedPens	PolInForceSoldStr			
196	Pensions packaged multi products	ContextualPensPkgMP	PolInForceSoldStr			
	Other pensions	ContextualOtherPens	PolInForceSoldStr			
		ContextualAnnuities	PollnForceSoldStr			
	Annuities (including enhanced and impaired)					
	Drawdown and UFPLS	ContextualDrawdownUFPLS	PolInForceSoldStr			
200	Third way products (e.g. investment linked, variable, fixed term)	ContextualThirdWayProducts	PollnForceSoldStr			
201	Decumulation packaged multi products	ContextualDecumPkgMP	PolInForceSoldStr			
202	Other decumulation	ContextualOtherDecum	PolInForceSoldStr			
203	Total decumulation & pensions	ContextualTotalDecumPens	PolInForceSoldStr	completed, otherwise must be omitted.	ERR0050	
	Provision (at reporting period end date) Number of policies in force	ProvisionPolInForce	IntPos	203A must be the total of all entries in column A.	ERR0030	203A = SUM(193A:202A)
2020	Intermediation (within the reporting period)	IntermediationPolSold	IntPos	203B must be the total of all entries in column B.	ERR0030	203B = SUM(193B:202B)
204 to 205	Number of policies sold Decumulation & pensions contextualised Number of complaints opened per 1000 policies in force	ContextualisedDecumPensPer1000	PollnForceSoldPer1000Str	Conditional, if completed, entry must be in either column A or column B - do not complete both columns.	ERR0050	
204A I	Number of complaints opened per 1000 policies sold  Provision (at reporting period end date)  Number of policies in force	ProvisionPolInForcePer1000	Float2	Conditional: If 203A greater than 0 then must be completed, otherwise must be omitted. 204A = (88A/203A)*1000	ERR0050 ERR0010	

Reference	Label	XML Name	Data Type	Validation / Error Messages	Error code	Additional Information
			7.	Conditional: If 203B greater than 0 then must be completed,	ERR0050	
205B	Intermediation (within the reporting period)	IntermediationPolSoldPer1000		otherwise must be omitted.		
	Number of policies sold		Float2	205B = (88A/203B)*1000	ERR0010	
206 to 221	Investments	ContextualInv		Conditional, if completed, all entries must be in either column A or	ERR0050	
				column B - do not complete both columns.		
206	Investment bonds	ContextualInvBonds	AccSalesTrStr			
206A	Provision (at reporting period end date) Number of client accounts	ProvisionCIAcc	IntPos			
	Intermediation (within the reporting period)					
206B	Number of sales or equivalent transactions	IntermediationSalesOrTr	IntPos			
207	Endowments	ContextualEndowments	AccSalesTrStr			
208	ISAs (where investment held)	ContextualISAs	AccSalesTrStr			
000	De colored to de	October 1981 Tools	A			
209	Investment trusts	ContextualInvTrusts	AccSalesTrStr			
210	Unit trusts/OEICs	ContextualUnitTrustsOEICs	AccSalesTrStr			
	5.11.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4.4	Contoxtadionitridotocioo	7100001001101			
211	Structuredproducts	ContextualStructuredProducts	AccSalesTrStr			
212	ETPs	ContextualETPs	AccSalesTrStr			
0.10		0 1 10 15 15 7 7				
213	Crowdfunding / Peer to Peer	ContextualCrowdfundingPeerToPeer	AccSalesTrStr			
214	FX/CFD/Spreadbetting	ContextualFX-CFD-Spreadbetting	AccSalesTrStr			
217	Not bropreaubetting	Contextual X-OI D-Opreaubetting	Accodies Troti			
215	UCITS	ContextualUCITS	AccSalesTrStr			
216	Investment packaged multi products	ContextualInvPkgMP	AccSalesTrStr			
210	investment packaged main products	Contextuality regivii	Accounces from			
217	Other investment products/funds	ContextualOtherInvProdFunds	AccSalesTrStr			
				Conditional: If 104A is greater than 0 then 218A or 218B must be	ERR0050	
218	Total investments	ContextualTotalInv	AccSalesTrStr	completed, otherwise must be omitted.		
218A	Number of client accounts	ProvisionClAcc	IntPos	218A must be the total of all entries in column A.	ERR0030	218A = SUM(206A:217A)
218B	Intermediation (within the reporting period)	IntermediationSalesOrTr	IntPos	218B must be the total of all entries in column B.	ERR0030	218B = SUM(206B:217B)
	Number of sales or equivalent transactions					
219	of which have discretionary management services	ContextualDiscretionaryMgmtServices	AccSalesTrStr			
220	of which have non dispretionary many	ContoutualNanDissertieses Messacos	AccSalesTrStr			
220	of which have non-discretionary management services	ContextualNonDiscretionaryMgmtServices	AccoalesTrStr			
221	of which sold through a platform	ContextualPlatforms	AccSalesTrStr			
	o. m.o. osia anough a piadom	COMORGANI INDICATION	7.000010011011			
	Number of complaints opened per 1000 sales or equivalent transactions			Conditional, if completed, entry must be in either column A or column	ERR0050	
222 to 223	The second secon	ContextualisedInvPer1000	AccSalesTrPer1000Str	B - do not complete both columns.		
				Conditional: If 218A greater than 0 then must be completed, otherwise	ERR0050	
	Provision (at reporting period end date)	5 014 5	F	must be omitted.		
222A	Number of client accounts	ProvisionClAccPer1000	Float2	222A = (104A/218A)*1000	ERR0010 ERR0050	
	Intermediation (within the reporting period)			Conditional: If 218B greater than 0 then must be completed, otherwise must be omitted.	IEKKUU5U	
223B	Number of sales or equivalent transactions	IntermediationSalesOrTrPer1000	Float2	223B = (104A/218B)*1000	ERR0010	
2200	premiser of sales of equivalent transactions	intermediationodiesol III el 1000	ΙΙΟαίΣ	[EEOD (107/02/00) 1000	1=1110010	